



Villas in Santorini

Rental Agreement

Property owner

Sunrise Villas LTD
66 Peel St
Macclesfield
SK118BL
England

Property Address

Cavern House Helios, Exo Gonia, 84700, Santorini, Greece

This agreement covers the temporary rental of the above named property, and the renter and is valid from January 1st 2020.

Dates

Arrival Date: As agreed at the time of booking on the booking website

Departure Date: As agreed at the time of booking on the booking website

Check in/Check out

- Check in time: From 2:00pm on arrival date
- Check out time: By 10:00am on day of departure date
- Check in/out times may be flexible depending on availability and at the owner's discretion. Please contact the owner for more details.
- If you arrive before our check in time and have negotiated an airport or port meet and pickup, we will take your luggage and can drop you off at a destination agreed with the owner prior to arrival such as a restaurant, café, other destination
- If your departure time is after our check out time we hold your luggage at the property and deliver it to the airport/port/other location in Santorini at a time previously agreed with the owner or onsite property manager.

Airport/Port transfers

- Airport transfers can be arranged for you if you wish. Our driver can meet you at the airport for a small fee. Please contact the property owner prior to arrival indicating group sizes and arrival departure dates and times to allow us to quote for the service required. Alternatively, if you would like to make your own way to the villa GPS details and directions can be provided.

Payment instructions

- Total booking fee: Total of all fees and taxes as agreed at the time of booking as per the terms of booking website.
- Deposit required: 25% of the Total booking fee. Due at the time of booking
- Balance to pay: The Total booking fee minus the deposit. Due 21 days before arrival date.
- Tax rate: Included in the Total booking fee.
- Cancellations: As per the policies outlined and the terms of the booking website.
- Cleaning: The property will be cleaned before your arrival. Extra towels and bed lined will be available.

Housekeeping and rental policies

- Linen and towels are included. We do not permit bath towels or linens to be removed from the property.
- Beach towels are provided which can be taken to the beach. We do not permit sun loungers or umbrellas to be removed from the property.
- Smoking (or vaping) is not permitted inside the villa but is allowed in all outside areas. Please use the ashtrays provided. Additional cleaning fees will be charged if it is necessary to remove cigarette odours from the property.
- Pets are allowed at the owner's discretion if agreed prior to your arrival and must be cleaned up after. All pets must also have had parasite treatment in the week prior to arrival. Please contact the owner if this is required.
- In the event of unforeseen plane, airport or ferry delays which are out of the control of the renter or Sunrise Villas LTD refunds will not be given for any missed nights accommodation.

On Arrival

- Upon arrival at the villa we will give a tour of and explain the property and service available and operation of the house. The villa manager will be available to deal with enquiries and advise regarding emergencies by telephone during daytime hours.
- An information pack is provided at the villas which includes the house manual, information on Santorini, offsite activities, recommendations for restaurants and bars and places to visit.

Liability and damages

- Sunrise Villas LTD can not be held responsible for any injury or illness, regardless of severity that may occur during your stay at the property
- Sunrise Villas LTD strongly advise all guests to take out comprehensive travel insurance prior to arrival.
- Any damage to the property, gardens, fixtures, fittings and contents of the villa beyond normal wear must be reported to the villa manager in a timely manner prior to the date of departure and if required paid for repair by the guest(s)
- Sunrise Villas LTD provide the property for use as is, per the terms outlined above. You acknowledge and accept these terms by entering into the rental agreement as per the booking website.

Cancellations by the guest

- In the event the guest cancels the booking prior to commencement date any monies due as per the policies and terms and conditions of the booking site are to be retained by the owner and are non refundable.

Cancellations by Sunrise Villas

- In the event that Sunrise Villas LTD cancel the booking and the property becomes unavailable beyond the control of Sunrise Villas LTD the guest will be offered a full refund of any monies paid to the property owner.
- Any refund is restricted to the property rental costs and Sunrise Villas LTD are not liable for any cancellation or administration charges for any associated costs such as travel or accommodation arrangements.

By paying the deposit at the time of booking on the booking website you are reserving the property for the dates agreed and accepting the aforementioned terms and conditions in this agreement and those on the booking website.

Yours Sincerely,

Sarah Woolman
Proprietor
Sunrise Villas LTD
+44 7538818479
sunrisevillaslimited@gmail.com